Avaya IP Office Standard Mode Extension Sends a Different CID to Other Extensions Telquest Tech Support

Sometimes you need an extension to send a Hunt Group Number instead of its actual number to other Users in the system..

As an example, the Shipping Department has three extensions 203, 204 and 205.. These three extensions are in their own Hunt Group, 299.

When these three extensions call other Users in the system, it shows up as 203, 204 or 205 calling.

You want other users in the system to dial 299 to ring all three together not 203, 204 or 205.

By adding the following Short Code to EACH of the three extensions, they will send out 299 as their Caller ID.

Extensions 203, 204 and 205 will need to dial an 8 as a prefix code when calling other extensions in the system.

